



Frequently Asked Questions

Do I have to supply a device for my child to bring to school?

Yes. 7th and 8th grade students are required to bring their Chromebook to school every day fully charged. 6th grade students are required to bring either their own Chromebook or a borrowed school-owned device to school every day fully charged.

What device should I purchase?

Any Chromebook is allowed. The basic model will suffice. There is no need for any advanced features (touchscreen, screen rotation, etc.) Please note laptops and tablets are not permitted as they do not require a Google account to login.

What software is required?

No specific software will be required. Educators will attempt to leverage whatever software is available on the device. If specific software is required, the school will provide access through scheduled computer lab time, booked mobile carts, or via a lending library. Parents are encouraged to provide protection software on the device to prevent malware and viruses.

When can my child use his or her device at school?

A device must be used for educational purposes under the direction and supervision of school personnel. Usage is not guaranteed and is based on the discretion of the teacher.

Will my child be able to access inappropriate content?

BYOD will allow students access to the school WIFI network. The network is filtered to block access to inappropriate content. However, no filtering system is perfect. If students inadvertently access content that is unsuitable, they should inform their classroom teacher. Intentionally seeking access to restricted or inappropriate content is prohibited.

Is the school responsible for loss, theft, or damage?

No. Your child is responsible for the care and security of their device.

Where will my child's device be during break and lunch?

During break and between classes the device will be carried in the student's backpack. During lunch the student will place his/her backpack in a designated, secure location. Students will not have access to their backpacks during this time period.

Is it possible for my child to perform all their schoolwork using their device?

No. Use of the device will vary depending on the learning outcome. Some assignments will still require students to complete the work by hand or using traditional instructional materials such as printed books. In some cases, the teacher may have a system for handing out and accepting work electronically, however this will vary depending on the situation.

Will my child be able to email/message friends during class?

Use of the device will be limited to educational purposes. Students may exchange messages under the direction and supervision of school personnel as it relates to the assignment. Any unauthorized exchange of messages is a violation of the BYOD policy.

Can I contact my child using their device during school hours?

Contacting your child during school hours via text messages, emails, phone calls, or other digital means can disrupt the learning environment. If you need to contact your child, please phone the school office.

What recourse do I have if my child's Chromebook is stolen?

Theft is the responsibility of the owner. Contact school administration if your child's device is stolen. To aid authorities, it is advised that you label the device, record device details such as make, model, and serial number, and install tracking software. It is also recommended that parents contact their insurance company to obtain hazard and/or theft coverage.

Can a teacher confiscate or search my child's device?

Yes. School personnel can confiscate a device if they suspect a breach of the BYOD policy. If there is suspicion of inappropriate content or misuse, the school will contact law enforcement if deemed necessary. .

What happens when my child's battery dies?

Your child is responsible for bringing their device fully charged to school each day. Charging a device is limited to stations throughout the school. Permission for their use is required by school personnel. If a charging station is not available and a battery fails, your child is responsible for finding an alternative way to complete the assignment.

What happens if my child forgets their device at home?

Your child is expected to come to school prepared to learn. Students will be encouraged to store their files using a web app, making their work accessible through any device with the Internet. If deemed essential, your child will be able to access their work using a school owned device. However, if this is not available, your child must find an alternative way to complete their work.

Does my child have to share his or her device?

No. Your child should not lend his or her device to another student. It is for their exclusive use. From time to time, an assignment may have a collaborative component in which students work together in partners or small groups. In this learning situation, your child will maintain sole use over their device. No student is allowed to borrow another student's device, even with permission.

Will my child have access to technical support while at school?

Your child must be familiar with how to use their device. Teachers are not IT support staff. Instructions will be available to explain how to access the school WIFI network. However, school personnel will not troubleshoot hardware, software, or network issues.

How will teachers monitor my child's device?

Teachers and school personnel will use GoGuardian to monitor student devices. GoGuardian provides a real-time look at the screen and tabs on a student device. Teachers are able to close tabs, lock screens, and communicate with students remotely. GoGuardian will also filter the internet and restrict the websites a student can visit. If GoGuardian reports a student for suspicious behavior, the administrators and parents will be notified. For more information, [click here](#) and [here](#).

Will my child's device be monitored when they are not at school?

No. The device will only be monitored while on campus and during school hours. We do strongly recommend using an Internet filter and monitoring software to protect your child(ren) while at home.